

SANDEEP PRABHAKAR ABHYANKAR

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PROFESSIONAL SNAPSHOT

IT Professional with over 32 years rich experience in Strategic Planning, IT Infrastructure Management, Project Management. Significant experience in **planning**, **implementing** and **managing** large scale **IT Projects of strategic importance**. Have acted as the ambassador of change while ensuring the successful implementation of IT solutions in organisations within pre-set budgets and deadlines. Possess **excellent interpersonal skills** that have been put to good use while interacting with Vendors & Internal / Outsourced Teams to facilitate seamless execution of projects. An enterprising leader with the ability to train and motivate *cross-cultural teams* in optimising their performance levels.

- ⇒ Comprehensive understanding of client's needs for the proper management and delivery of projects.
- ⇒ Adept in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
- Comprehensive understanding of networking concepts pertaining to LAN and WAN and maintenance in multi-platform environments.
- ⇒ Have extensive experience in systems administration and providing end-to-end business solutions based on convergence technologies.
- Excellent team building & troubleshooting skills with proven abilities in planning and managing resources.

Core Competencies

General Management

Strategic Planning Contract Management New Initiatives / Set-ups Budgeting Team Building People Management Policy Formulation

IT Related

IT Infrastructure Management ERP Implementation & Support Compliance Roadmaps Application Development Systems Administration Networking Operations

Program Management IT Security Technology

SKILL SET

Technical

Operating System : NOVELL NETWARE 3.11, 3.12; MS-DOS VER.6.22, Windows 3.1,

Windows 3.11, WIN 95, WIN NT 4.0, Windows 98, Windows 2000, Window 2003, Linux 9.00, Windows 2012 R2, Windows 7, Windows 8,

Windows 10.

RDBMS : Certification of ORACLE 7.1, Developer 2000

Database, languages : MS-COBOL, BASIC, Visual Basic 6.0, MS-SQL2005, SQL 2012

Middleware : FOXPRO VER 2.5, Clipper 5.01, Lotus 123 R3, Various PC Tools, Lotus

cc: Mail 8.1, Lotus Notes, O365 Mail Exchange,

Managerial

IT Infrastructure

⇒ Planning, designing, setting up and managing IT Infrastructure (for around 1000 Users) activities entailing installation of servers, networking devices (Cisco Switches 2950T Managed, 2950G), router (Cisco Router 1721, 1751V), Firewall (Cisco Firewall PIX 506E) & VSAT based network, communication/messaging devises and other peripherals like H/w based Proxy Appliances.

- ⇒ Formulating IT Budgets and ensuring that IT-related activities are executed within budgetary parameters.
- ⇒ Recommending changes for improvement and adhering to the guidelines.
- ⇒ Relationship management with vendors for any requirements and negotiating terms and conditions for purchase of IT equipments and software.
- ⇒ Ascertaining IT infrastructure requirements in terms of hardware and software and meeting these requirements through cost-effective vendors.
- ⇒ Negotiating Service Level Agreements and ensuring service delivery as per the agreement within specified time, cost and quality parameters.

Project Management

- ⇒ Managing offshore project development.
- ⇒ Project scheduling and analysis.
- ⇒ Procuring resource, deploying & allocating.
- ⇒ Evaluating and assessing requirement of system software.
- ⇒ Selecting appropriate technologies for development approach.
- ⇒ Monitoring development activities and reporting project progress.
- ⇒ Managing and providing technical guidance/support to the project team.
- ⇒ Delivering and implementing the project as per scheduled milestones.

Systems Administration

- ⇒ Installing various servers and establishing network services.
- ⇒ Maintaining the server administration.
- ⇒ Handling the network infrastructure LAN/WAN, installation, migration & configuration of network client workstations.
- ⇒ Imparting training to end-users in the post-implementation phase.
- ⇒ Installing & configuring operating systems, applications, servers & workstations.

Networking Operations

- ⇒ Addressing performance bottlenecks & ensuring maximum network uptime.
- ⇒ Assisting in the design & implementation of the network and troubleshooting.
- ⇒ Suggesting improvements in the operations and processes to make the system foolproof.
- ⇒ Providing technical support for applications and data to clients.
- ⇒ Troubleshooting of LAN connectivity issues, software, and hardware.

CAREER HIGHLIGHTS

Since December 2020 at Sudarshan Chemical Industries Ltd. Manager - Service Delivery (Applications)

- ⇒ Responsible for managing planning and overseeing Technology project delivery and operational acceptance of solutions deployed into production. Ensure the adherence of standards and SAP best practices. Maintain regular contact with vendor SAP Basis and infrastructure team regarding work progress.
- ⇒ Define and manage the budget of the SAP application.
- ⇒ Coordinate internally in BT the contribution of different service lines to the final service of the application (middleware, BI team, Datacentre)
- ⇒ Working on S/4 HANA + looking after all other Applications also.
- ⇒ As IT Application Manager, SAP ensure the proper functioning of SAP system based on the applicable business processes. Also work closely with the other Application Managers, each with their own

focus area. Also taking care of data integrity and consistency together with the key-users & the process owner.

- ⇒ Delivery and Project Management leading a team of 10 members for SCIL.
- ⇒ Handle incident, change & release management.
- ⇒ Hiring, mentoring & Development of resources.

Mar'02-Aug'20 at Kirloskar Ebara Pumps Ltd. As Divisional Manger (CIT)

The Growth Path

Assistant Manager (CIT)	Mar'02-Mar'04	
Section Manager (CIT)	Mar'04-Apr'09	
Manager (CIT)	Apr'09-Mar 2012	
Sr. Manager (CIT)	Apr'2012-Mar 2018	
Divisional Manager (CIT)	Apr 2018-Aug 2020	

In Charge of Information Technology of KEPL

- ⇒ Handled the entire gamut of system administration encompassing stand alone computer networks at head office, organisation of hardware and software support at the head office, factory office, coordination and administration of communications set-up and mailing facility, trainer for other functional executives.
- ⇒ Defined the subcontract work parameters of IT service providers, control during technical negotiations and actual work performance.
- Developed IT & IS strategy detaining enterprise resource planning (ERP), connectivity, hardware, software network independence, communications, and information systems requirements to address future business needs of KEPL to be an independent entity.
- Developed IT policies encompassing security, data access configuration requirement, Internet usage and ensured IT policies are flexible, user friendly and support business needs of KEPL.
- ⇒ Identified hardware and network (LAN / WAN / WIRLESS NETWORK) requirements to build strong and reliable connectivity with branch offices.
- Set up communication linkages and protocol between corporate office and branch office and factory, encompassing e-mail, voice communication, video conferencing and web cameras to ensure connectivity between the Joint Operations and Corporate office environments.
- ⇒ Led a team (As a **Project Manager**) comprising of 20 members, responsible for the SAP ECC 6.0 Implementation running on Windows-2003.
- ⇒ Played major role in **SAP implementation** like purchasing hardware, selecting ERP, selecting vendor for implementation etc.
- \Rightarrow Looked after the System Administration on SAP ECC 6.0 and configured clients and settings, performed client copies between clients and systems.
- $\, \Rightarrow \,$ Installed SAP Central, Dialog and Database Instances in ECC 6.0 Version.
- ⇒ Also had the experience of installing ECC 6.0 add-ons, patches, kernel patches.
- ⇒ Installed and configured Internet Information Server, Development Server, Quality Server, Production Server and SAP Router.
- ⇒ Guide the design and implementation of antivirus solutions and system/network monitoring. Establish disaster recovery plans (DRP) based on HP Data Protector Software, Tape Libraries, and SAN hardware.
- ⇒ Implemented various large-scale networks based on Cisco switches and routers using OSPF and multicast routing, QOS, and Cyberoam firewalls.
- Created and maintained technical documentation regarding network configuration, network mapping, and service records including IT Service Catalogue, Service Level Agreements, and Operational Level Agreements.
- ⇒ Served as Project Manager and Lead Systems Designer for multiple high-profile, large-scale network and IT infrastructure projects. Designed and implemented Microsoft infrastructures, VMware, and NetBackup.
- Managed and maintained Windows active directory forests for several key clients; provided operating systems deployment, level-3 support for mission-critical servers and networks, security enhancements, and DPRs.
- ⇒ Oversaw the efficient implementation of new technology solutions to various internal business units; identified project requirements and provided exceptional support. Upgraded IT infrastructure,

- established quality assurance standards, and recommended new products to enhance clients' operational efficiencies.
- ⇒ Played major role in Windchill PLM 11.0 implementation like Windchill Program Management, Managing Programme Stake holders, CXO Reporting on Program status and user Adoption, managing external stake holders like Hardware Vendors, Software Partners and SIS to ensure timely completion of project activities. MCAD (Creo, AutoCAD, SolidWorks) data Management, visualization services, Navigate, BOM Management implementation and roll out. Windchill Server administrations, End user Supports, Training and adoptions, Server Maintenance like automation etc.

Nov'97-Feb'02 at Skanska Cementation India Ltd as Asst. Manager - (Systems) (Formerly Trafalgar House Construction India Ltd)

- ⇒ Handled the entire gamut of system administration encompassing set-up and system administration of stand-alone computer networks at all construction sites, organisation of hardware and software support at the head office, regional offices and the sites, co-ordination and administration of communications set-up and Mail facility, group leader and trainer for company's IT and other functional executives.
- ⇒ Set up LAN networks at 20 sites of the company in harsh and remote environments such as marine projects, tunnelling and deep jungle sites. For US\$ 80 Million project of GCPTCL Chemical jetty at Dahej, Gujarat and Enron construction site at Dabhol, Maharashtra, besides establishing above facilities.
- ⇒ Installed & maintained V-Sat network for worldwide communications.
- ⇒ Implemented all the stages of ERP (Called SiTE Front end Delphi and Back end SQL Oracle 7.1 Database) system in the company as the Co-ordinator (Main Leader for Accounts, Payroll etc. Modules besides wireless connectivity for other Branches for this ERP system).
- ⇒ Identified & set up communication linkages and protocol between corporate office and branch office and Factory encompassing e-mail, voice communication, video conferencing and web cameras to ensure connectivity between the Joint Operations and Corporate office environments.
- \Rightarrow Developed special multi-user systems to be operated and monitored for daily report basis using Foxpro-2.5 software / database.
- ⇒ Typical service providers dealt with are Wipro Limited, Algorithm Ltd., Hughes Escorts and Global Electronic Services Ltd.
- ⇒ Guide the design and implementation of antivirus solutions and system/network monitoring. Establish disaster recovery plans (DRP) based on HP Data Protector Software, Tape Libraries, and SAN hardware.
- Oversaw the efficient implementation of new technology solutions to various internal business units; identified project requirements and provided exceptional support. Upgraded IT infrastructure, established quality assurance standards, and recommended new products to enhance clients' operational efficiencies.
- ⇒ Successfully upgraded organization's Windows NT Domain. Provided support for data acquisition, process control software, and DCS, supervised data acquisition and process control algorithms. Led the automation of atmospheric distillation installation (DA2).

Jan'91-Nov'97 at Sekhsaria Chemicals Ltd as Programmer

- ⇒ Handled the entire gamut of LAN administration, user's management, systems security, backups, file archiving and purging.
- ⇒ Developed special multi-user systems to be monitored for daily report basis using software / database.

Feb'90-Aug'90 at Silverline Computer Education as EDP Assistant

Conducted classes for Dbase III+, Lotus 123 and designed project work for students.

KEY PROJECTS HANDLED

Purchase Order System: The system was developed to process purchase order placement for the entire company, encompassing central procurement and branch (local) procurement activities and the intra-organisational interface thereof. The project involved various sub modules such as preparation of new purchase order, editing purchase order, copying etc. Various MIS reports were generated from this system.

Bank Guarantee System: The project helped in monitoring the bank guarantees status and assisting in determining the available overdraft limits.

Creditor Module (Financial Accounting System): The module helped in generating various MIS reports, e.g. ageing analysis, outstanding bills report (Contract wise & Creditor wise) etc.

Leave Record Module: The module stressed on system monitoring and outputs leave of workers and staff.

Inventory System: The system handled stores functions encompassing receipts and despatches of material, preparation of various documents such as checker slip, gate pass, issue note etc. Various MIS reports were also generated.

Provident Fund Module: The system handled provident fund management, a sub-function of finance department and achieved settlement of account report, Site wise and location wise report on monthly basis as well. Related MIS reports were also generated. The system was also created and validated inhouse thereby saving substantial recurring expenditure to the company. It also involved defining the subcontract work parameters of IT service providers, control during technical negotiations and actual work performance.

Inventory System: This system was developed for generating various MIS reports such as inward and outward raw materials status report, inventory holding cost per Kg of materials, etc. Foxpro-2.5 software was used for the project.

Payroll System: The system involved handling payroll processing. Clipper 5.01 was used as the software for the project.

ACADEMIA

B.Com	Mumbai University	1989
Post Graduate Diploma in	Silverline Computer Education, Mumbai	1990
Computer Programming and Application		

CERTIFICATIONS

Certificate course in Oracle 7.1 (From Nalanda Computer, Mumbai) Certification course in Visual Basic 6.0 (From Edutech Informatics, Mumbai)

PERSONAL DETAILS

Date of Birth : 31st December 1967

Passport Details : N4689693

Valid till Date: 18/11/2025